

# Q4 AND FY23 RESULTS TO 31 MARCH 2023

**Tim Buchan, CEO**  
**Mark Phillips, CFO**



**Zenith**  
Intelligent Vehicle Solutions

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# AGENDA



## 01 Q4 & FY23 business update

Tim Buchan, CEO

## 02 Residual value update

Mark Phillips, CFO

## 03 Q4 & FY23 Financial performance

Mark Phillips

## 04 Closing remarks Update on current trading Q&A

Tim Buchan



# Q4 23 update

**Challenging Q3 macro environment continued into Q4 2023:**

**Persistent  
inflation**

**Higher  
interest rates,  
expectations of  
further increases**

**Weak consumer  
and business  
confidence**

**EV used car  
prices continued  
to decline, albeit  
at a slower pace**

**Supply chain easing  
from 30-year low  
for car registrations  
in 2022**

Continued recovery  
from Q3 23

**In Q4 23, total fleet was up marginally; funded fleet up 2.1%**



# FY23 full year summary

## Solid operating and financial performance

Total fleet  
growth of **3.9%**  
YoY to **168,292**

Funded fleet  
growth of **8.4%**  
YoY to **76,034**

Gross profit<sup>1</sup>  
**£147.0m**  
+7.9% YoY

EBITDA<sup>1</sup>  
**£79.4m**  
+6.3% YoY



Despite weaker business confidence, strong demand in Corporate division being driven by favourable benefit-in-kind environment



Order bank<sup>2</sup> remains strong at over 12,000 units



ZenAuto reached break-even<sup>3</sup> in its 4th year of trading



Extended securitisation facilities to November 2025 by £250m to £975m, same terms



Spend on BEVs equivalent to 90% of green bond reached

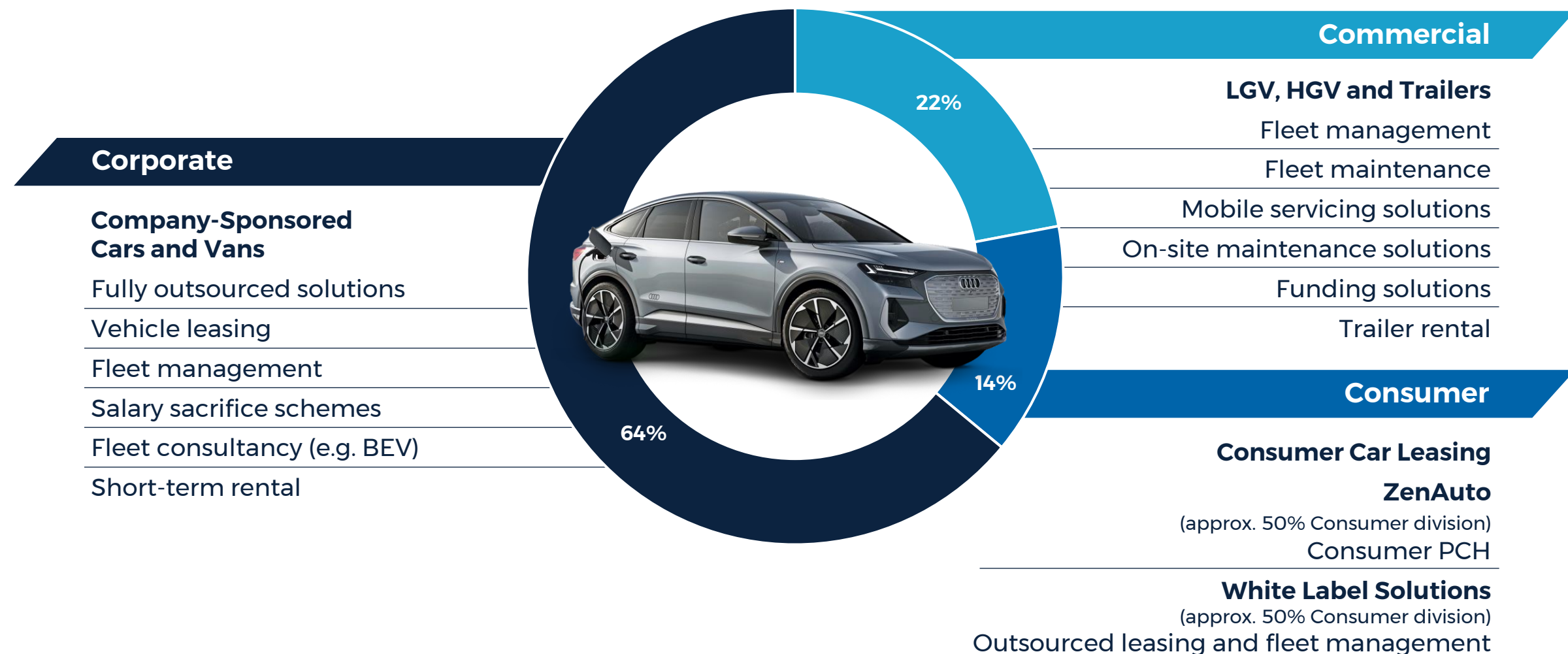


Awarded Fleet News Leasing Company of the Year (+20,000 vehicles)

1. Excluding the adjustment relating to the reassessment of residual values on funded fleet and exceptional items.
2. Excluding managed fleet and commercial vehicles.
3. Breakeven on an EBITDA basis, before exceptional items.

# Zenith – diverse solutions

Based on FY23 gross profit<sup>1</sup>



# Committed, reliable incomes

Based on FY23 gross profit<sup>1</sup>

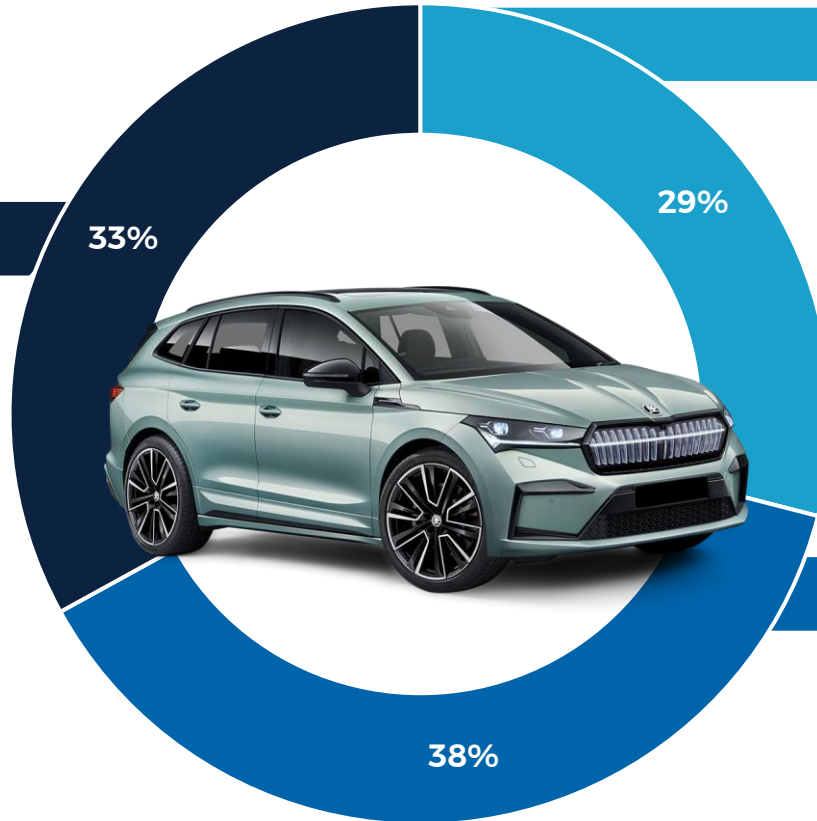


## Our visible and reliable income streams

### Contracted

Vehicle leasing and fleet management contracts, typically spanning three to four years, but some contracts for commercial vehicles can extend up to ten years.

33%



### Recurring

Ancillary services including short-term rental and servicing. Driven by usage.

### Scheduled

Mostly incomes from sale of vehicles.



# FY23 – progress in our KPIs

GROSS PROFIT<sup>1</sup>

**£147.0m**

+7.9% YoY

CASH (FREELY AVAILABLE)<sup>2</sup>

**£53.9m**

+£3.0m YoY

CARBON EMISSIONS<sup>3</sup>

**4.5** tCO<sub>2</sub>e/£m

3.3 reduction tCO<sub>2</sub>e/£m YoY

EBITDA<sup>1</sup>

**£79.4m**

+6.3% YoY

CASH CONVERSION

**87.1%**

+19.4ppts YoY

BEV AS % OF FUNDED FLEET<sup>4</sup>

**32%**

+13ppts YoY

EMPLOYEE ENGAGEMENT

**‘Very Good’**

company to work for



CUSTOMER EXPERIENCE

**4.8 / 4.1 stars**

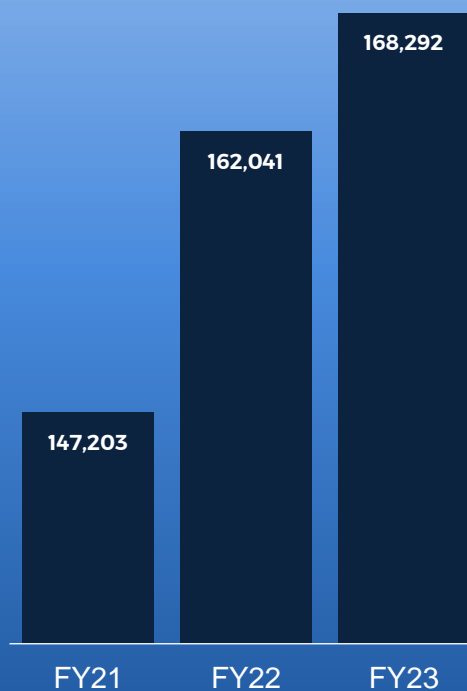
ZenAuto / Corporate division



TOTAL FLEET

**168k**

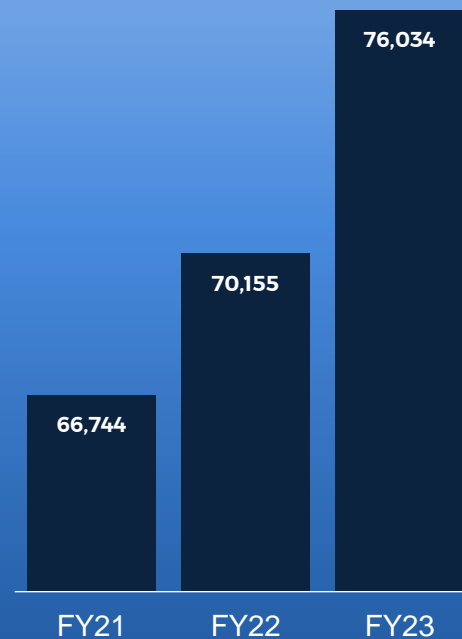
+3.9% YoY



FUNDED FLEET

**76k**

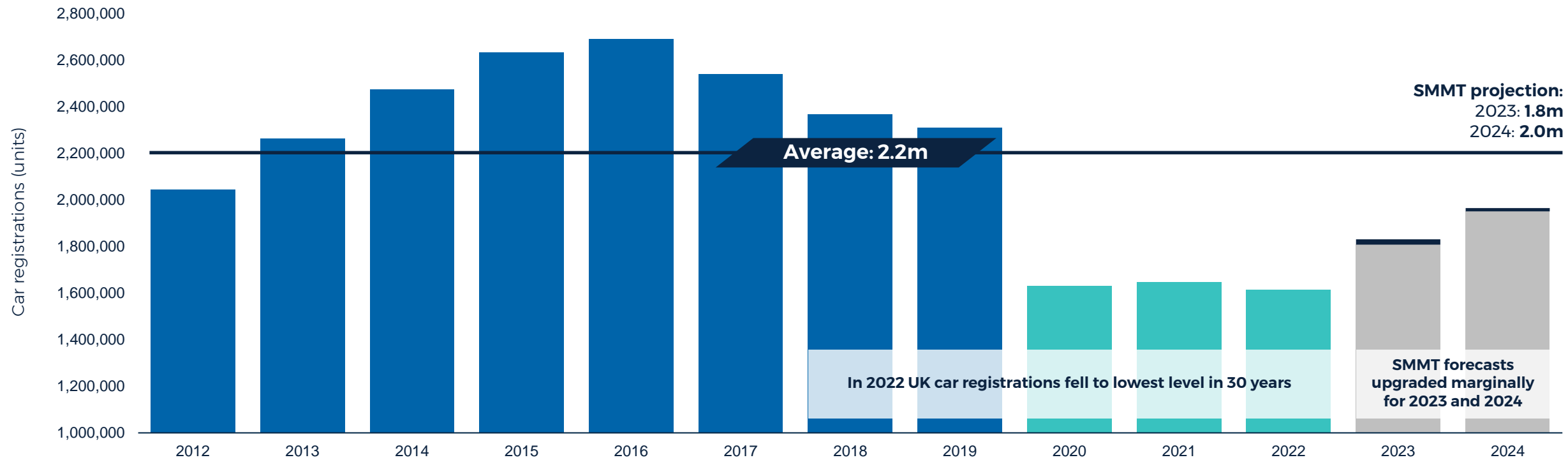
+8.4% YoY



1. Excluding the adjustment relating to the reassessment of residual values on funded fleet and exceptional items.
2. Cash freely available to the Group, excluding £18.3m of cash held within SPVs and a £65m revolving credit facility (undrawn at 31 March 2023).
3. Direct emissions, including Scope 1 and Scope 2 emissions from fuel combustion and electricity usage.
4. Excluding managed fleet and commercial vehicles.



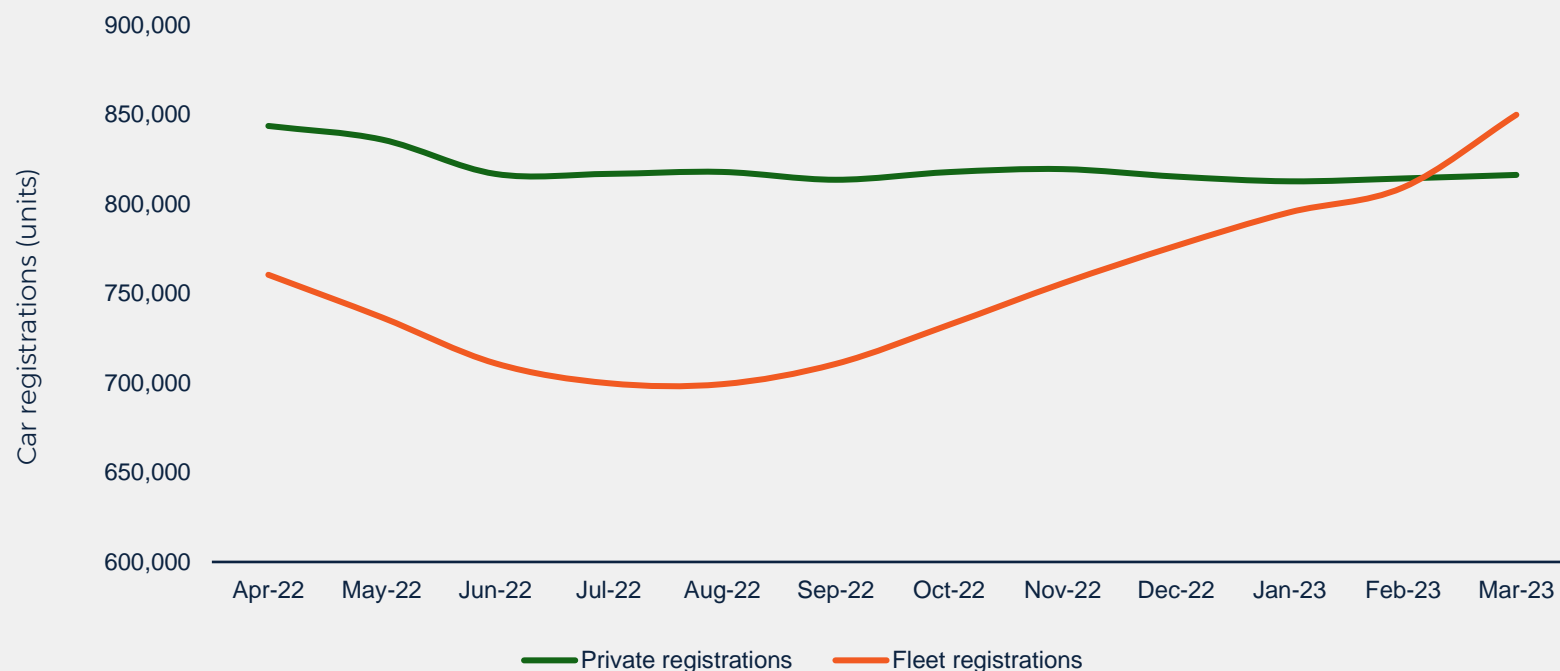
# Gradual recovery in new car registrations forecasted<sup>1</sup>



**Approx. 2.5m new vehicle registrations, equivalent to a year of supply versus pre-COVID-19, is now 'missing' from the second hand vehicle market**

# Shift towards fleet registrations

Private and fleet car registrations (TTM<sup>1</sup>)



FLEET MARKET SHARE<sup>2</sup>

**52.5%**

+7.8ppts YoY

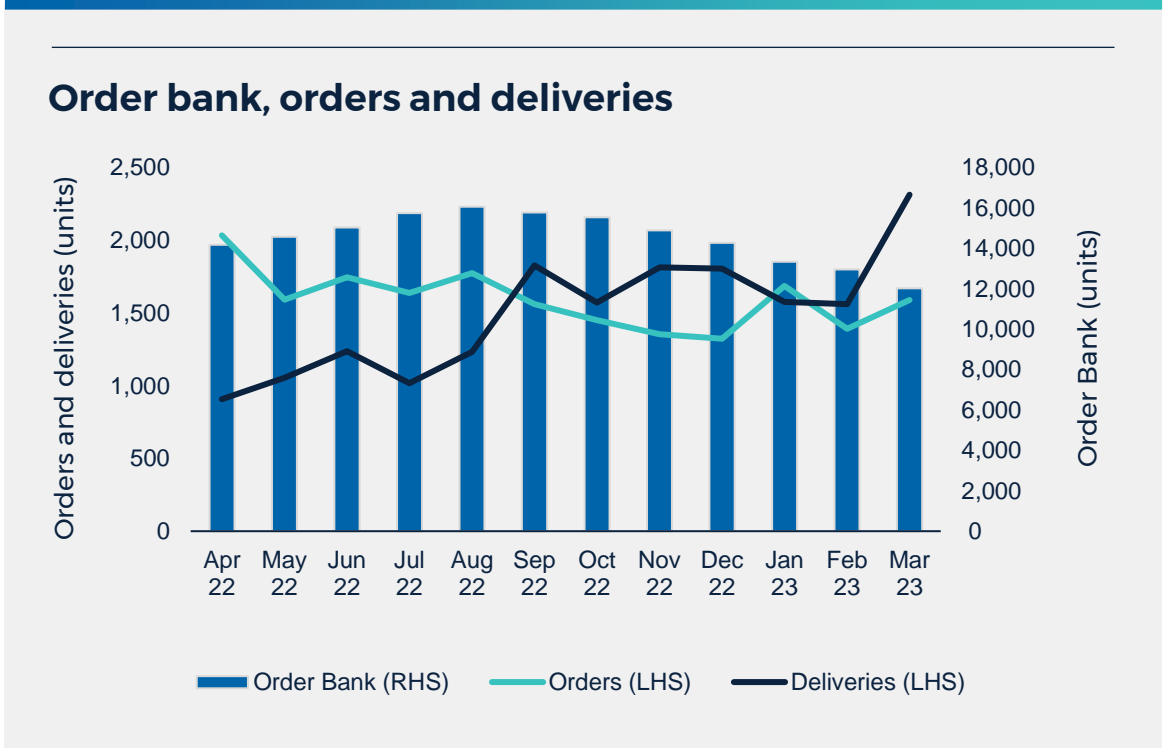
GROWTH IN PRIVATE REGISTRATIONS OVER FY23

**(3)%**

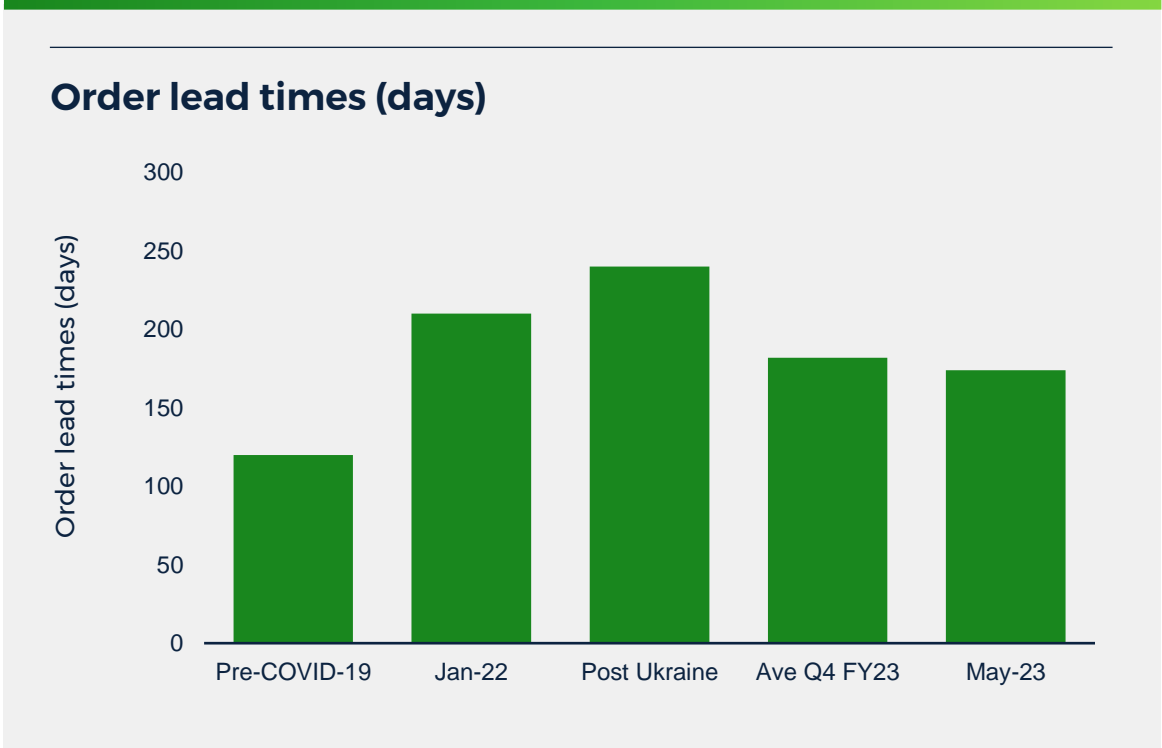
**Rise in fleet registrations driven by government tax incentives (e.g. Benefit-in-Kind) and improvement in supply chain conditions**

# Order bank conversion from rising deliveries

Recovery in deliveries is reducing the order bank<sup>1</sup>



Reduction in order lead times, but not near Pre-COVID-19 levels



Order bank remains above pre-COVID-19 levels

1. Excluding managed fleet and commercial vehicles.

# Corporate division Q4 & FY23

## Funded fleet up by

**8.1%** IN FY23,

**2.7%** IN Q4 QoQ

- **Ten** consecutive months of funded fleet growth

## Deliveries recovering with increased supply

- Largest ever delivery month in **March 23** (1,959 vehicles)
- FY23 orders were up **3.1%** YoY
- Q4 deliveries up **29.8%** YoY, but orders down **7.9%** YoY on weaker demand

## Rental business performed well:

- **38%** growth in rental days in FY23
- **1.8m** rental days across FY23

## Retained all

**four** of the top 6 customer contracts up for renewal

Won

**43** new customers

across FY23  
(representing nearly 10,000 vehicles<sup>1</sup>)

## Restructured

customer services delivery model,

increasing customer satisfaction score to

**70%**<sup>2</sup>



TRUSTPILOT SCORE

**4.1 Stars**





# Commercial division

## Q4 & FY23

### Total fleet down by

**5.9%** IN FY23

**4%** IN Q4 QoQ

- Customers consolidating fleets in **post-COVID-19** normalisation
- **FY23 trailer** utilisation of **85%** and **78%** in Q4

### High inflationary environment

- Inflationary **cost pressures** on direct maintenance operations
- Projects to address this include **parts procurement initiative**

### Achievements in the year

**95%** vehicle availability achieved for our customers

Grew our mobile maintenance fleet by **25%** to **96** units

### Deployed innovative technology solutions

- **EBPMS** – Electronic Brake Performance Monitoring System
- **CVInspect** – integrated inspection recording system, with market-leading functionality

Key new fleet management customer, circa **1,400** vehicles

**Migrated 5,871** vehicles onto new multi-asset platform<sup>1</sup>

- **Enhanced** customer journey, MI, and analytics



# Consumer division

## Q4 & FY23

### Consumer

ZenAuto reached **EBITDA<sup>1</sup> breakeven** in FY23

Funded fleet growth  
**5.3%** QoQ to **11,133**

ZenAuto fleet up **25.9%**  
YoY

FY23 ZenAuto orders  
down **29%** YoY

Near-term outlook at both ZenAuto and White Label Solutions affected by **weakening consumer demand for large ticket commitments, the higher cost of living**, and the new car supply channel remaining challenging

- Slower growth than expected in the near-term
- Mitigated in part by:
  - Diversification into new end market through launch of business contract hire product later this year
  - Drivers utilising tax benefits of Corporate solutions
  - Leveraging more cost-effective channels to market

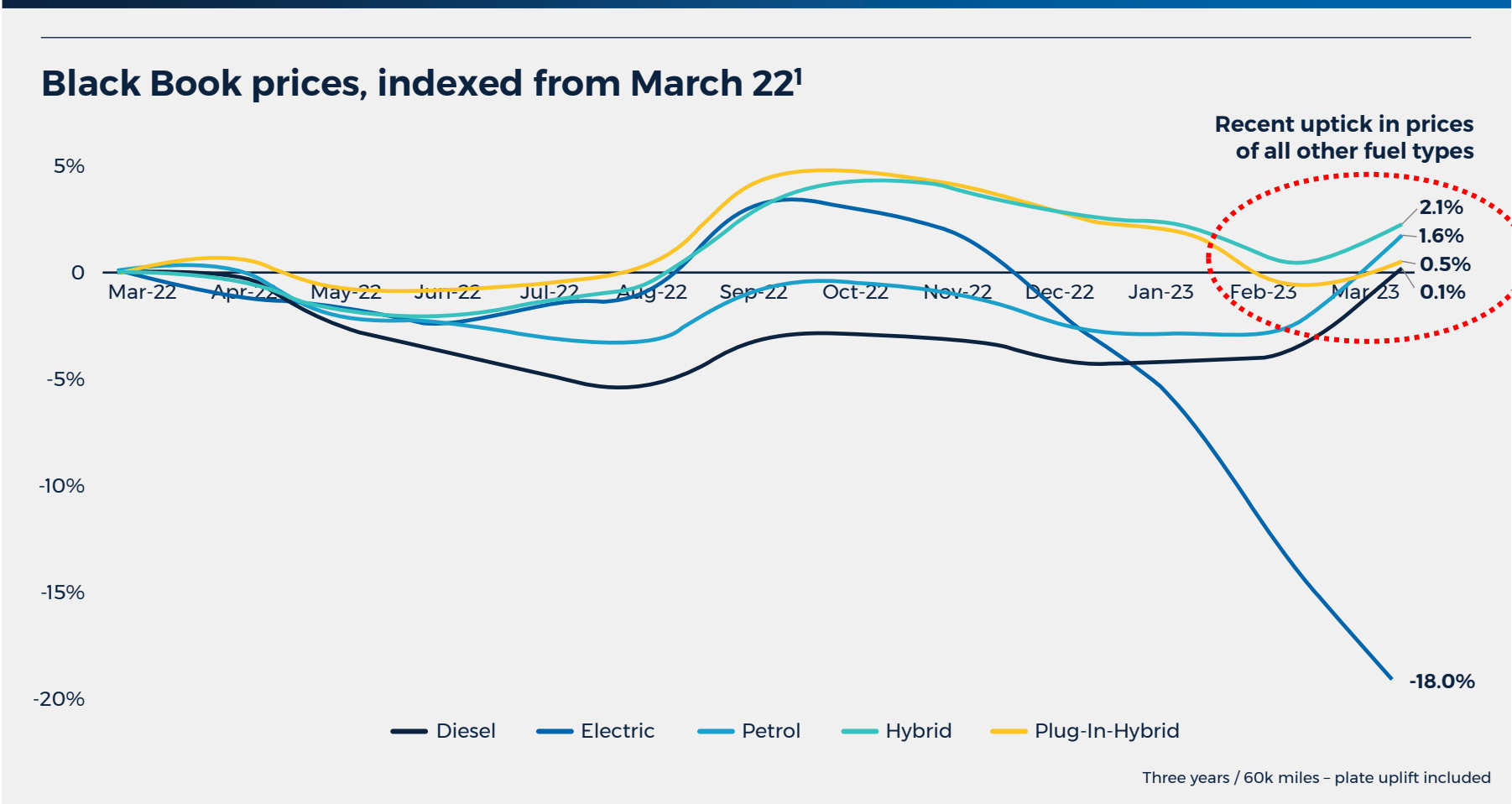


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- |    |                                                     |                           |
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# Fall in EV prices partially mitigated by uptick in prices of all other fuel types



Proportion of FY23 disposals that were BEV

**10%**

Non-BEV % of funded fleet<sup>2</sup>

**68%**

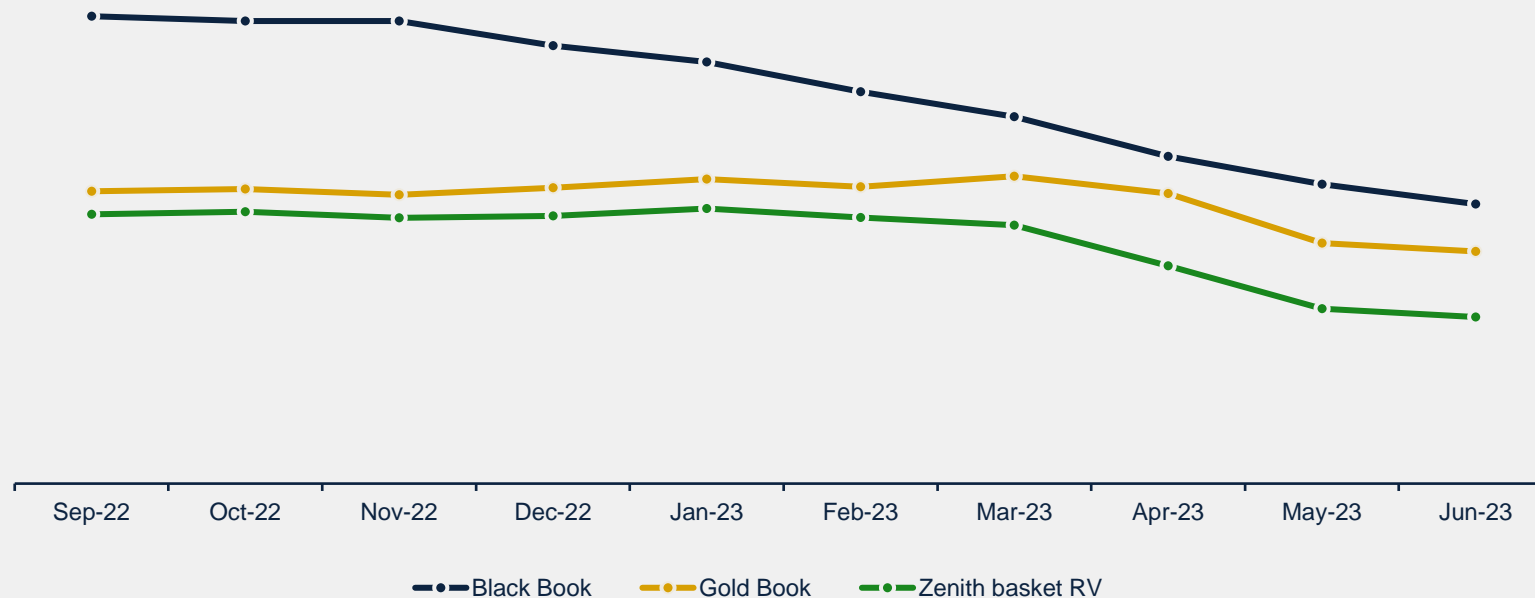


1. Source: CAP HPI.  
2. Excluding managed fleet and commercial vehicles.



# RV pricing – remains prudent

Prices for representative basket of electric vehicles<sup>1</sup>



Steep drop in prices from late-2022 has continued at a slower pace

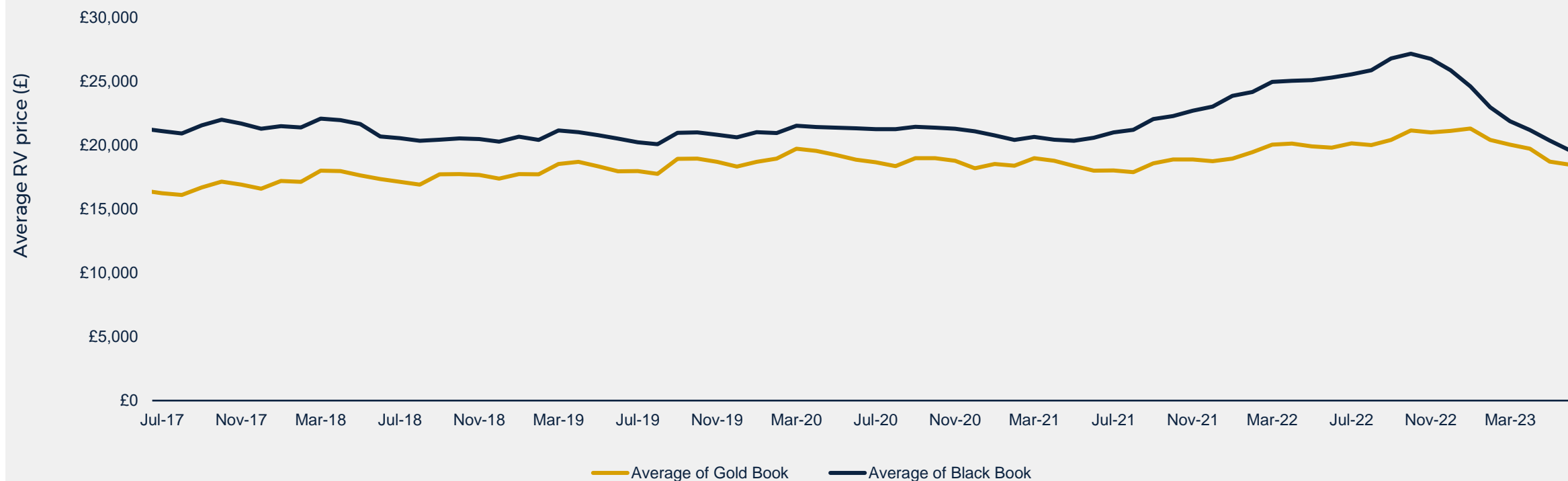
Despite the decline, Gold Book prices have remained below Black Book

Our RV positions are more prudent than Gold Book – we reduced our new RV positions ahead of Gold Book downturn

Currently at a discount of 7.8% to Gold Book and 20% to Black Book

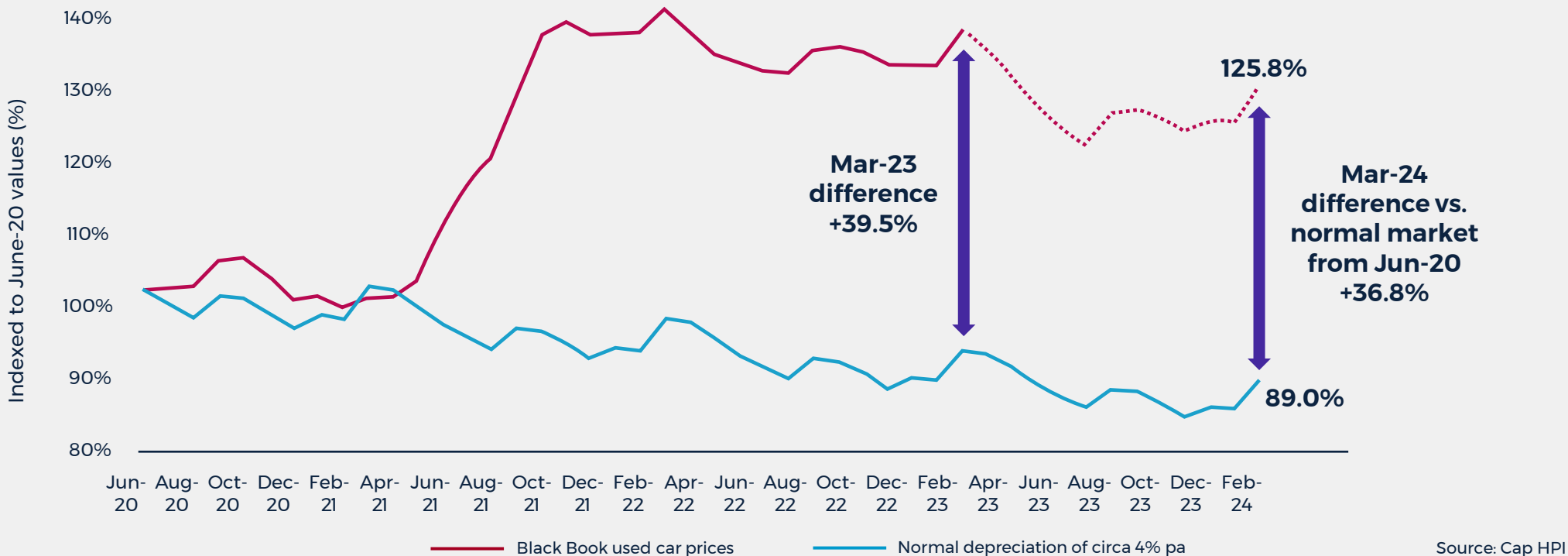
# Most of 2022's price inflation has not flowed through into Gold Book prices<sup>1</sup>

Zenith price index - EV basket only



# Vehicle prices expected to remain elevated

Black Book Used car prices – Forecast at March 2023<sup>1</sup>



1. Includes all drivetrain types. Used values based on 36 months / 60k miles.

# Residual values – our approach

Approach to setting RVs has remained consistent over many years, based on:

**01**  
Analysing CAP Gold Book projections at a derivative level to ensure we take a prudent view vs Gold Book, particularly for new products

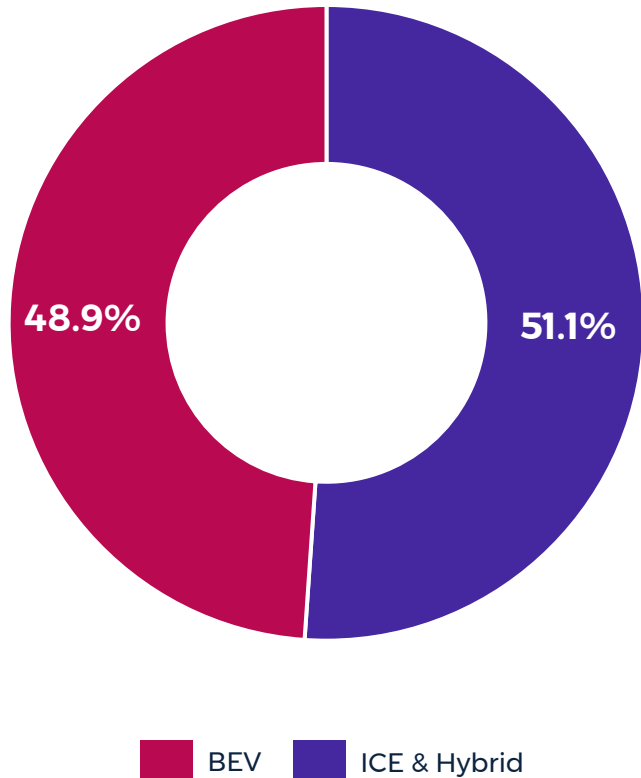
**02**  
Assessing disposal performance vs market (CAP Black Book)

Despite the fall in RV prices, average RV profitability remains broadly in line with Q3

Prices of non-BEVs have stayed higher for longer, partially mitigating BEV RV price falls

Used car prices will be supported by the lack of new registrations in 2020-22

Residual value by fuel type<sup>1</sup>



PROPORTION OF FY23 DISPOSAL VOLUMES THAT WERE BEV

**10%**

PROPORTION OF FORECASTED FY24 DISPOSAL VOLUMES THAT ARE BEV

**16%**



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# Profit & loss account, FY23

GBPm	FY23	FY22	Change (£m)	Change (%)
<b>Turnover</b>	<b>688.1</b>	<b>589.1</b>	<b>99.1</b>	<b>16.8%</b>
Cost of sales <sup>1</sup>	(541.1)	(452.8)	(88.3)	19.5%
% revenue	(78.6%)	(76.9%)		
<b>Income / gross profit</b>	<b>147.0</b>	<b>136.2</b>	<b>10.7</b>	<b>7.9%</b>
% margin	21.4%	23.1%		(1.7 pts)
Operating expenses <sup>2</sup>	(67.6)	(61.5)	(6.1)	
<b>EBITDA<sup>2</sup></b>	<b>79.4</b>	<b>74.7</b>	<b>4.7</b>	<b>6.3%</b>
% margin	11.5%	12.7%		(1.2 pts)

Notes: Prepared under UK GAAP. Results for the year ended 31 March 2023.

1. Cost of sales represent i) securitisation and other funding costs, and vehicle depreciation where applicable, included in lease margin, ii) pass-through costs of in fleet management expenses and other in life income sources (i.e. where Zenith takes commission), and iii) the direct costs of our owned workshops and depots (in the Commercial division). Excludes the reassessment of residual values on funded fleet and exceptional items.
2. Excludes impact of goodwill amortisation, amortisation of acquired intangibles, the reassessment of residual values on funded fleet and exceptional items. See later slide for a reconciliation of EBITDA to statutory operating profit.

## Turnover increase due to:

Fleet growth

- Total fleet growth: **3.9% YoY**
- Funded fleet growth: **8.1% YoY**

**Higher termination profits from higher proceeds per unit, but lower disposal volumes (down 3.2%)**

## Gross profit margin declined due to:

- Inflationary cost increases in Commercial division
- Interest rates increases – order book and volatility
- Increasing share of lower-margin Consumer division

## EBITDA

- Record EBITDA in FY23
- Margin decline from cost of sales impact

# Profit & loss account, Q4 23

GBPm	Q4 to Mar 23	Q4 to Mar 22	Change (£m)	Change (%)
<b>Turnover</b>	<b>205.5</b>	<b>186.4</b>	<b>19.1</b>	<b>10.2%</b>
Cost of sales <sup>1</sup>	(167.4)	(150.3)	(17.1)	
<b>Income / gross profit</b>	<b>38.1</b>	<b>36.1</b>	<b>2.0</b>	<b>5.5%</b>
% margin	18.5%	19.4%		(0.9 ppts)
Operating expenses <sup>2</sup>	(17.6)	(18.5)	0.9	
<b>EBITDA<sup>2</sup></b>	<b>20.5</b>	<b>17.6</b>	<b>2.9</b>	<b>16.5%</b>
% margin	10.0%	9.4%		0.6 ppts

Notes: Prepared under UK GAAP. Results for the quarter ended 31 March 2023.

1. Cost of sales represent i) securitisation and other funding costs, and vehicle depreciation where applicable, included in Lease Margin, ii) pass-through costs of in fleet management expenses and other in life income sources (i.e. where Zenith takes commission), and iii) the direct costs of our owned workshops and depots (in Commercial division). Excludes the reassessment of residual values on funded fleet and exceptional items.
2. Excludes impact of goodwill amortisation, amortisation of acquired intangibles, the reassessment of residual values on funded fleet and exceptional items. See later slide for a reconciliation of EBITDA to statutory operating profit.

## Total fleet was flat QoQ

- Funded fleet: up **2.1% QoQ**
- Managed fleet: down **1.6% QoQ**

## Higher turnover YoY

- Higher fleet numbers
- Impact of higher interest rates and higher car prices driving higher lease pricing
- Higher in-life services from larger fleet size

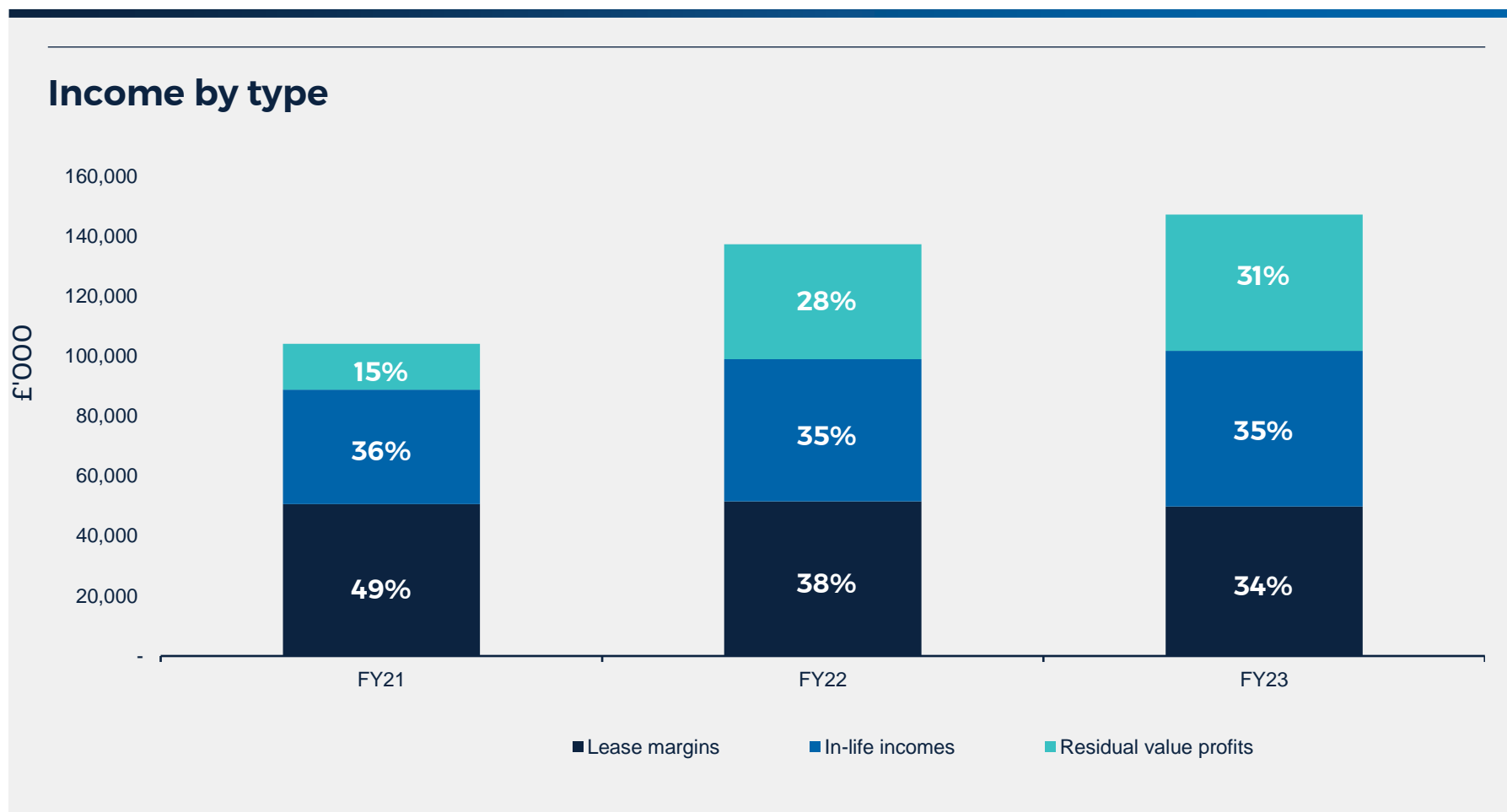
## Gross profit margin lower due to:

- Higher termination volumes YoY, offset by lower average profits
- Offset by lower lease margin due to catch up on lower priced order book

## EBITDA

- Reduction in operating expenses, principally ZenAuto

# Summary financial performance



## FY23 Lease margin affected by:

- Volatile and unpredictable interest rates from quote to funding date
- Longer lead times between order and delivery date

## Higher fleet numbers

- In-life services growing, supported by short term rental
- RV profit growth on historically high non-BEV used vehicle prices

# Divisional P&L

## FY23

GBPm	FY23	FY22	Change (£m)	Change (%)		
<b>Turnover</b>						
Corporate	390.2	360.0	30.2	8.4%		
Commercial	211.3	186.9	24.4	13.0%		
Consumer	86.6	42.1	44.5	105.7%		
<b>Group turnover</b>	<b>688.1</b>	<b>589.1</b>	<b>99.1</b>	<b>16.8%</b>	<b>FY23</b>	<b>FY22</b>
<b>Gross profit<sup>1</sup></b>					<b>Gross Profit Margin %</b>	
Corporate	93.9	89.1	4.8	5.4%	24.1%	24.7%
Commercial	32.4	33.5	(1.1)	(3.4%)	15.3%	17.9%
Consumer	20.7	13.6	7.0	51.7%	23.9%	32.4%
<b>Group gross profit</b>	<b>147.0</b>	<b>136.2</b>	<b>10.7</b>	<b>7.9%</b>	<b>21.4%</b>	<b>23.1%</b>

Notes: Prepared under UK GAAP. Results for the year ended 31 March 2023.

- Gross profit is equal to turnover less cost of sales which in turn represents: i) securitisation and other funding costs, and vehicle depreciation where applicable, included in lease margin, ii) pass-through costs of in fleet management expenses and other in life income sources (i.e. where Zenith takes commission), and iii) the direct costs of our owned workshops and depots (in Commercial division). Excludes the reassessment of residual values on funded fleet and exceptional items.

# EBITDA to operating profit

## FY23

GBPm	FY23	FY22	Change
<b>EBITDA</b>	<b>79.4</b>	<b>74.7</b>	<b>4.7</b>
Depreciation of owned intangible assets <sup>1</sup>	(6.4)	(5.4)	(1.0)
Amortisation – goodwill <sup>1</sup>	(24.4)	(24.4)	0.0
Amortisation – intangible assets <sup>1</sup>	(26.8)	(26.6)	(0.2)
Exceptional items	(4.4)	(0.1)	(4.3)
Reassessment of RVs <sup>1</sup>	30.8	-	30.8
<b>Operating profit<sup>2</sup></b>	<b>48.3</b>	<b>18.3</b>	<b>30.0</b>

Notes: prepared under UK GAAP.

1. Non-cash items

2. Represents statutory operating profit.



# Cash flow

## FY23

GBPm	FY23	FY22	Change
<b>EBITDA</b>	<b>79.4</b>	<b>74.7</b>	<b>4.7</b>
Movements in working capital excluding credit enhancement <sup>1</sup>	22.3	(17.7)	40.0
Credit enhancement	(32.5)	(6.4)	(26.1)
<b>Adjusted operating cash flow</b>	<b>69.2</b>	<b>50.6</b>	<b>18.6</b>
Cash conversion	87.1%	67.7%	NA
Capex	(12.3)	(10.1)	(2.2)
% revenue	1.8%	1.7%	NA
One-off credit enhancement <sup>2</sup>	0	29.3	(29.3)
Tax	(4.5)	(1.2)	(3.3)
Refinancing costs	(2.1)	(16.8)	14.7
<b>Free cash flow</b>	<b>50.3</b>	<b>51.8</b>	<b>(1.5)</b>
RCF repayments	0	20.8	(20.8)
Cash interest	(38.2)	(31.5)	(6.7)
<b>Net cash flow</b>	<b>12.0</b>	<b>41.0</b>	<b>(29.0)</b>

GBPm	FY23	FY22
<b>EBITDA</b>	<b>79.4</b>	<b>74.7</b>
Cash	72.2	60.2
Less: cash not freely available	(18.3)	(9.3)
<b>Freely available cash</b>	<b>53.9</b>	<b>50.9</b>
<b>Net debt</b>		
Senior secured notes	475.0	475.0
Less freely available cash	(53.9)	(50.9)
<b>Net debt</b>	<b>421.1</b>	<b>424.1</b>
Leverage (x) <sup>3</sup>	5.3x	5.7x
<b>Securitisation facilities</b>		
Facility total	975	725
Drawings	715	533
<b>Headroom</b>	<b>260</b>	<b>192</b>

Notes: Prepared under UK GAAP.

1. FY23 includes a one-off VAT reclaim of £12.5m. FY22 relates largely to discretionary stock purchase and also includes the repayment of £7.5m under the HMRC VAT deferral scheme.

2. Represents the adjustment to the credit enhancement for the year, as if our new securitisation programme (entered into in August 2021) had been entered into at the beginning of the period

3. Leverage calculation based on EBITDA.

# FY23 – financial summary



## Solid financial performance

**Growth in our KPIs  
– fleet size, gross  
profit and EBITDA**

**Solid growth in  
our Corporate  
division,  
comprising two  
thirds of the  
group<sup>1</sup>**

**Demand in  
Commercial  
division  
normalising from  
all-time highs,  
inflationary  
pressures**

**Leverage at  
5.3x, £260m  
headroom on  
securitisation  
facilities**

## Residual value summary

No change to our prudent  
approach to EV pricing

Currently low sellers of  
used EVs:

- 10% in FY23 and
- 16% in FY24<sup>2</sup>

Fall in used BEV prices partially mitigated by  
uptick in prices of all other fuel types

BEV prices starting to stabilise post year-end

Our EV sales growth is expected to coincide  
with the introduction of the new ZEV  
mandate in 2024, as BEVs necessarily  
become more mainstream

# AGENDA



01	Q4 & FY23 business update	Tim Buchan, CEO
02	Residual value update	Mark Phillips, CFO
03	Q4 & FY23 Financial performance	Mark Phillips
04	<b>Closing remarks</b> <b>Update on current trading</b> <b>Q&amp;A</b>	<b>Tim Buchan</b>

# Closing remarks

## Performance

Continued fleet growth through Q4 and FY23

Continued growth in turnover and EBITDA

Good order bank conversion, with positive diverse drivetrain mix

Increased registrations enabling deliveries to improve and converting the order bank

Improvement in supply chain conditions in the latter part of the year

Zenith well-placed to address positive long-term trends

## Outlook

### Near-term caution

Consumer confidence remains weak, with adverse impact on growth in the Consumer division

Supply chain unlocking  
Tailwind of government support

Less volatile interest rate environment, though further rate rises are widely anticipated



**INNOVATIVE  
PASSIONATE  
AGILE  
PROUD  
DRIVEN  
HONEST**

# Update on current trading



## Q1 24 results to date

Trading conditions similar to Q4 23

Some improvement in supply chain, with deliveries continuing to improve

Trailer utilisation in the Commercial division continues to 'normalise' post-Covid

Consumer volumes remain constrained due to rising interest rates and low confidence

Continued investment in people and systems

Launched new digital salary sacrifice platform to one of our largest fleets, rollout is underway

Completed 100% of spend equivalent to green bond on BEVs

Q1 24 closing cash of £43m after payment of bond coupon interest at end of June of £15.3m

Successful compliance with new Consumer Duty

## Key people changes<sup>1</sup>

### Deputy CFO role being split in two:

Corporate Finance  
Director and Head  
of Investor Relations

**Sarah Thompson**

Group Finance  
Director

**Nicola Brown**

**John Tracy, Consumer division CEO is leaving to return to the USA**, with Andrew Kirby assuming his responsibilities, in addition to his existing role as CEO of Zenith's rental business

## Q1 24 results

The report will be available on the website – no separate conference call/presentation

Expected to be published late-August

[investorrelations@zenith.co.uk](mailto:investorrelations@zenith.co.uk)

1. During FY23, Martin Holland, Deputy CFO, stepped down from the Leadership Board, and resigned from his directorships within the Group, including Zeus Bidco Ltd and Zenith Finco plc.



Q&A

